October 23, 2026

Dear Supplier,

The agreement is written to cover the general requirements for the Banner brands of A. M. Castle & Co. – Banner Commercial, Banner Medical and Banner P&M Supply (collectively, "Banner") and all Banner locations. Banner is committed to providing defect-free products that meet our customers' expectations. A core component in achieving these objectives is our commitment for quality excellence, and compliant external supply base. A compliant supply base that understands Banner's requirements and controls is key to achieving our customers' expectations.

It is the policy of Banner to select sources of products and services only from those suppliers who meet our performance standards for quality, delivery, service and cost. As a measure of quality, only those suppliers who can comply with all sections of this Supplier Quality Manual will be considered as potential suppliers for Banner.

We believe that this SQA supports our mutual interests of supplying defect-free product that meets customer expectations. When Banner quality system requirements are beyond or outside these requirements, additional requirements are specified on the Purchase Order.

Banner requires all suppliers of products and/or services identified by Banner as type 1 suppliers, to understanding the requirements of this SQA. It is the responsibility of the supplier to inform and train those who are responsible for any product and/or services delivered to Banner, of the requirements of this SQA. If the supplier has questions, comments or concerns regarding the requirements set forth in this document, or suggested improvements, Banner encourages open communications in the interest of continual improvement and successful partnerships.

This SQA supersedes any previous version of an SQA signed by both companies.

Sincerely,

Chris Roeder
EVP, Supply Chain & Ops
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1. General

The supplier quality system is managed by Banner in accordance with the requirement of ISO 13485, FDA CFR 820 & AS 9100 for all products and/or services related to Banner Medical and to aerospace applications. The requirements of ISO 9001 are followed for non-medical / non-aerospace related applications (products and services), unless otherwise specified or justified.

This Supplier Quality Agreement (this "Agreement") by and between Banner and the supplier ("Supplier").

2. Communication

Supplier will communicate to the Banner Buyer if there are any questions or issues regarding the interpretation and/or understanding of any of the Specifications provided by Banner. Supplier will manufacture products for Banner in accordance with the Specifications. All deviations must be communicated in writing (email, fax, postage, hard copies, etc.)

3. Quality Management System

The Supplier shall notify Banner contact person via written correspondence of any significant changes in Supplier's Quality Management System prior to implementation of the change so that Banner can evaluate the potential impact on the product. These changes include, but are not limited to, changes in management with executive responsibility or changes in management responsible for quality.

Supplier will notify Banner contact person via written correspondence within 15 days of any changes to the status of their Quality Management System registration/certification with regard to any regulatory agency. The duty of notification shall not apply if the Supplier is able to eliminate the possibility of significant impacts on the product by means of its own evaluation.

4. Process Control

Supplier will ensure that all processes that directly affect the quality of products and/or services performed are clearly defined and carried out under controlled conditions. Supplier's process control program must include:

- Documented procedures regarding how processes are to be performed and measured.
- Use of suitable equipment and environment to produce products.
- Monitoring and control of critical process parameters and product characteristics using in-process inspection or other applicable statistical methods.
- Documentation of changes regarding production and process controls.

- Trained, qualified personnel to perform operations on Banner products as well as ensure they are aware of their contribution to product or service conformity, their contribution to product safety and the importance of ethical behavior.
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- Defined criteria for workmanship standards, such as representative samples and release of product or services.
- Validation of processes that cannot be fully verified.

5. Change to Supplier Processes or Materials

Supplier shall notify the Banner Buyer, via written correspondence, of any significant process changes that could affect Banner's Quality System prior to implementation of the proposed change. Significant process or material changes include, but are not limited to, changes to the production processes, manufacturing materials, manufacturing location, outsourced product and or services or equipment associated with Banner's products and/or services. The duty of notification shall not apply if the Supplier is able to eliminate the possibility of significant impacts on the product by means of its own evaluation (including series production at equivalent machines at different locations. The different "locations" must be on Banner's ASL)

If Supplier subcontracts to third parties for products and/or services, Supplier will ensure that these subcontractors are in compliance with Supplier's documented Quality Management System, including those for monitoring subcontractors.

Supplier will document proposed change requests to Banner Buyer. Banner will evaluate the proposed change request for impact to Banner's product and notify Supplier in writing of the proposed change request disposition. Supplier must obtain written approval from Banner before changes to product or service is made effective at Supplier's location.

6. Product Identification and Traceability

Supplier will maintain a system(s) to:

- Protect Banner's products from contamination by foreign materials.
- Establish unique identification of individual product or batches from receipt through all stages of production and delivery.
- Control the segregation of product through all production processes.

7. Non-conforming Product

Supplier shall establish and maintain procedures for control of non-conforming products. This includes identification of non-conformances, counterfeit, suspected unapproved or unapproved parts, segregation and/or quarantine of all nonconforming, counterfeit, suspected unapproved or unapproved parts, investigation of cause, evaluation and disposition of non-conformances.

Supplier shall notify Banner immediately of all non-conformances, counterfeit, suspected unapproved or unapproved parts identified during processing as well as non-conformances, counterfeit, suspected unapproved or unapproved parts identified after product has shipped. Supplier shall at the request of Banner perform investigations and take corrective actions on

any Banner Supplier Corrective Action Request (BSCAR). Supplier agrees to respond to BSCARs within the timeframe specified in the documents.

8. Audits

Supplier will allow Banner to the non-confidential areas, or Banner's Customer or Regulatory Authorities to perform audits to the applicable areas of its facilities on mutually agreed upon schedules and intervals. If corrective actions are needed, Supplier agrees to provide Corrective and Preventative Action plans as required.

9. RoHS and REACH Compliance

Supplier agrees that, to the best of their knowledge, all bar stock supplied to Banner meet the requirements of the latest version of Directive 2011/65/EU on the restriction of the use of hazardous substances, as per RoHS requirements. Supplier confirms that except where an exemption under the Annex to the RoHS Directive applies, all materials and components that are supplied to Banner do not exceed the tolerated concentration limits.

Supplier agrees that, to the best of their knowledge, material also comply with the latest version of REACH concerning the latest list of SVHCs that ECHA as listed on website https://chem.echa.europa.eu/obligation-lists/candidateList, (or most recent version).

Supplier agrees that, to the best of their knowledge, and in adherence to latest version of legislation # H.R. 4173 law, section 1502; all material supplied to Banner do not contain "conflict minerals" which includes tin, tantalum, tungsten, gold and their derivatives that are sourced from the Democratic Republic of Congo (DRC) or the surrounding countries (Angola, Burundi, Congo, Central African Republic, republic of Tanzania, Rwanda, Sudan, Uganda and Zambia).

10. Document Retention

The supplier agrees to retain production, quality and all other records pertaining to the product realization cycle (ISO/AS section 7) for a minimum of 10 years, or longer per Banner's PO (if specified). This retention period is not applicable for test samples used for COC analysis.

11. Miscellaneous

This Supplier Quality Agreement is valid for an unlimited period of time.

This Agreement is the complete, final and exclusive understanding and agreement of the parties as to the matters covered herein and supersedes any and all prior negotiations, correspondence, understanding and agreements, whether oral or written, among the parties with respect to the subject matter hereof. No amendment, modification or supplement of any provision of this Agreement shall be valid or effective unless made in writing and signed by a duly authorized

officer of each party. Neither party shall have the right to assign any of its rights or obligations under this Agreement without the prior written consent of the other party.

No provision of this Agreement shall be waived by any act, omission or knowledge of a party, its agents or employees, except by an instrument in writing expressly waiving such provision, signed by a duly authorized officer of the waiving party.

This Agreement shall be governed by and interpreted in accordance with the laws of the State of Illinois, without regard to its choice of law rules.

For Suppliers with corporate head office outside the United States, and in the event that a dispute arises out of or in connection with the interpretation or implementation of this Agreement, the Parties shall attempt in the first instance to resolve such dispute through friendly consultations. If the dispute is not resolved in this manner within 60 days after a Party gives a notice for commencement of consultations to the other Party then any Party may submit the dispute to the International Court of Arbitration of the International Chamber of Commerce where it shall be finally settled under the Rules of Arbitration of the International Chamber of Commerce by one or more arbitrators appointed in accordance with the said Rules. The arbitration will take place in Carol Stream, Illinois, USA.

12. Aerospace Requirements (AS9100 / AS9120)

The requirements in this section apply in addition to sections 1 through 11 to all products and services supplied to Banner for aerospace or defense applications, and to any Purchase Order that references AS9100, AS9120 or an aerospace material specification (e.g., AMS, MIL). Where the Purchase Order or a customer requirement flowed down on it is more stringent, the Purchase Order takes precedence.

12.1 Quality Management System

Supplier shall maintain a Quality Management System certified to AS9100 (manufacturers and processors) or AS9120 (distributors) and listed in the IAQG OASIS database, unless Banner has approved otherwise in writing. Suppliers without aerospace certification shall, at a minimum, be certified to ISO 9001 and are subject to Banner evaluation and approval before use. Supplier

shall provide a copy of its current certificate on request and shall notify Banner per section 3 of any suspension, withdrawal or change in scope.

12.2 Raw Material Certification and Melt Source

Each shipment shall be accompanied by certification that includes:

- The name and location (city and country) of the original melter (melt source), and of each subsequent converter or processor.
- The heat number (and lot number where applicable), melt practice and country of melt.
- Chemical, mechanical and all other test results required by the specification and Purchase Order, with the specification and revision to which the product is certified.
- The original mill test reports (or legible copies), unaltered. Supplier shall not retype, reissue or alter the manufacturer's test data on its own letterhead unless the original mill test reports are also provided.
- A Certificate of Conformance signed by an authorized representative stating that the product conforms to the Purchase Order and specification.

Melt source information shall not be withheld as proprietary. Where confidentiality is a concern, Banner will receive it under a non-disclosure agreement. Test reports shall be issued by laboratories accredited to ISO/IEC 17025, or Nadcap where specified. Banner may validate the accuracy of test reports, including by independent testing, and Supplier shall support this.

12.3 Traceability

Supplier shall maintain traceability from the melt heat through all processing, cutting and splitting to the delivered product. Each piece or bundle shall be identified with the specification, grade, size and heat number. Heats shall not be mixed within a bundle or lot unless approved in writing by Banner. When product is split, identification, traceability and certification shall be maintained for each portion.

12.4 Sub-tier Suppliers and Flowdown

Supplier shall flow down to its sub-tier suppliers (including melters, processors, special process sources and test laboratories) all applicable requirements of this SQA and the Purchase Order, including key characteristics. Supplier shall use customer-designated or approved sources, including for special processes, when required by the Purchase Order or specification. Supplier remains responsible for the conformity of all products and services obtained from its sub-tier suppliers.

12.5 Notification and Approval of Changes

In addition to section 5, Supplier shall notify Banner in writing and obtain Banner's written approval before implementing any of the following on product supplied for aerospace applications:

- A change of melt source, mill, converter or other sub-tier supplier.
- A change of manufacturing location or facility.
- A change of manufacturing process, melt practice or test method.
- A change of ownership, or a significant change to the Quality Management System (see section 3).

The exemption in sections 3 and 5 for changes the Supplier evaluates as having no significant impact does not apply to these changes. Changes may require a new First Article Inspection and requalification.

12.6 First Article Inspection

When required by the Purchase Order, Supplier shall perform a First Article Inspection (FAI) per AS9102 and submit the report to Banner. A full or partial FAI shall be repeated after any change listed in 12.5, or as otherwise required by AS9102.

12.7 Nonconforming Product

Supplier shall not ship nonconforming product, or disposition it as "use-as-is" or "repair," without prior written approval from Banner. In addition to section 7, Supplier shall notify Banner in writing of any product already delivered that is or may be nonconforming, including nonconformances found at its sub-tier suppliers, and shall identify the affected heats or lots, quantities and ship dates.

12.8 Counterfeit Parts Prevention

Supplier shall maintain a process to prevent counterfeit and suspect unapproved product. This includes purchasing only from original manufacturers or mills or their authorized distributors, maintaining traceability to the original manufacturer, verifying certifications, and quarantining and reporting suspect material to Banner (and to GIDEP where applicable).

12.9 Right of Access

Supplier shall grant Banner, Banner's customers and regulatory authorities right of access to the applicable areas of its facilities and to applicable documented information, at any level of the supply chain, including sub-tier suppliers. This supplements section 8.

12.10 Records

Records required by this section, including certifications, test reports and sub-tier records, shall be retained per section 10 and provided to Banner within five (5) business days of request.

12.11 Packaging, Identification and Preservation

Supplier shall package product to prevent damage, deterioration, contamination and foreign object debris (FOD) during handling, storage and shipment. Markings shall be legible and durable and shall remain traceable to the certification.

12.12 Regulatory and Customer Requirements

When specified on the Purchase Order, Supplier shall comply with:

- DFARS 252.225-7009 (Restriction on Acquisition of Certain Articles Containing Specialty Metals), including certification of the country of melt.
- U.S. export control regulations (ITAR / EAR).
- Customer-specific quality requirements flowed down by Banner.

12.13 Supplier Performance

Banner monitors supplier quality and on-time delivery performance. Suppliers that do not meet Banner's performance requirements may be required to submit corrective action and may be removed from Banner's Approved Supplier List (ASL).

RATIONALE FOR CHANGE

Rev. 1 (01-30-12)	Added auditing of "non-confidential" areas per customers' request in section 8 "Audits", and updating of the REACH requirement to most current list per website in section 9.
Rev. 2 (03-14-13)	Upgraded to include AS 9100C requirements for Suppliers. See blue font and section 10.
Rev. 3 (11-01-13)	Added "Conflict Minerals" requirement to section 9.
Rev. 4 (4/29/14)	Added requirement to section 7; "Supplier shall notify Banner immediately of all non-conformances identified during processing as well as non-conformances identified after product has shipped".
Rev. 5 (5/14/15)	Changed name on page 2 from Alex Jonard Materials Manager to Dave Hallin Quality Systems Manager.
Rev. 6 (2/22/18)	Changed name on page 2 from Dave Hallin Quality Systems Manager to James Wolf Strategic Sourcing Director.
Rev. 7 (2/7/20)	Changed name on page 2 from James Wolfe Strategic Sourcing Director to Rachel Heath Purchasing Director. Changed length of time to unlimited for length of the agreement.
Rev. 8 (3/16/20)	Revised section 4 training to meet AS9100 8.4.3.m requirements
Rev. 9 (12/9/20)	Changed name on page 2 from Rachel Heath to Chris Roeder Director of Purchasing
Rev. 10 (3/1/21)	Revised page 1 & 6 to meet AS9100 audit finding. Added link on supplier PO's that link to SQA. Revised SQA page 1 to remove signature requirements. Removed signature blocks on page 6.
Rev 11 (12/15/23)	Revised page 4 section 7. Added "suspected unapproved or unapproved" To meet AS9120 standard requirements. Updated Chris Roeder's title "VP of Purchasing".
Rev 12 (10/21/26)	Updated company name from Banner Industries to the Banner brands of A. M. Castle & Co. (Banner Commercial, Banner Medical and Banner P&M Supply) on page 1, section 1 and section 9. Replaced the Banner Industries logo in the header with the Banner brand logos. Changed RoHS directive to 2011/65/EU from 2002/95/EC. Updated ECHA link. Added section 12, Aerospace Requirements (AS9100 / AS9120), to define supplier requirements including melt source certification, traceability, sub-tier flowdown, change approval, FAI, counterfeit prevention and right of access (see purple font).

Rev	*Date*	*Change*	*Author*
1	01-30-12	See Red Font	BAK
2	03-15-13	See Blue Font	BAK
3	11-01-13	See Brown Font	BAK
4	05/02/14	See Green Font	DH
5	05/14/15	See page 2 signature block	DH
6	02/22/18	See page 2 signature block	DH
7	02/11/20	See page 2 signature block and Section 11.	TZ
8	3/16/20	See section 4 – training	DH
9	12/9/20	See page 2 signature block	DH
10	3/1/21	See page 1 & page 5	DH
11	12/15/23	See rev 11 above	DH
12	10/21/26	See rev 12 above	TZ